

CORRECTIONAL SERVICE CANADA

**RESPONSE TO RECOMMENDATIONS MADE BY THE STANDING COMMITTEE ON PUBLIC ACCOUNTS (PACP) IN ITS 62ND REPORT,
ENTITLED: REPORT 6, COMMUNITY SUPERVISION—CORRECTIONAL SERVICE CANADA, OF THE 2018 FALL REPORTS OF THE
AUDITOR GENERAL OF CANADA**

PACP RECOMMENDATION AND DEADLINE	CSC RESPONSE TO RECOMMENDATION 2 (B)
<p>31 December 2019</p> <p>The Correctional Service Canada (CSC) should present the Committee with a report outlining the progress made regarding A) ensuring that parole officers monitor offenders at least as often as its standards require; and B) monitoring the special conditions imposed by the Parole Board of Canada. Additionally, a final report should be presented.</p>	<p>The Correctional Service of Canada has developed performance indicators in Performance Direct to monitor the Frequency of Contact (FOC). In addition, a new FOC report was developed and made available in Performance Direct (Module 7) on March 31, 2020.</p>



Frequency Of Contact

Percentage of compliance to level of intervention (FOC) standards: The indicator represents the total number of face-to-face contacts with offenders supervised in the community that are within established policy timeframes per the total number of face-to-face contacts required with offenders (via casework record entries in OMS). Level of intervention (as per Commissioner's Directive 715-1) refers to the minimum frequency of face-to-face contacts per month that the Parole Officer is required to have with his or her assigned offender. The level of intervention may also be referred to as frequency of contact (FOC). The appropriate FOC level must be confirmed within the first 30 days of the offender's release to the community.

	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20
FOC Met	108,151	111,511	116,671	119,687	119,318
Total FOC required	115,544	119,529	124,714	127,358	126,994
Percentage FOC Met	93.6%	93.3%	93.6%	94.0%	94.0%

Indigenous/Non Indigenous

	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20
Indigenous offenders	92.8%	92.6%	92.9%	92.8%	92.1%
Non Indigenous offenders	93.8%	93.4%	93.7%	94.3%	94.4%
Variance	1.0%	0.8%	0.8%	1.5%	2.3%

Men/Women

	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20
Men offenders	93.6%	93.2%	93.5%	94.0%	93.9%
Women offenders	94.1%	94.6%	94.5%	94.2%	94.5%

Regions

	FY15-16	FY16-17	FY17-18	FY18-19	FY19-20
ATL	93.8%	92.4%	93.0%	92.1%	92.2%
QUE	90.1%	89.3%	89.5%	90.1%	91.8%
ONT	97.6%	97.3%	97.7%	98.0%	97.6%
PRA	91.4%	92.1%	92.3%	93.4%	92.3%
PAC	96.5%	96.3%	95.8%	95.8%	95.0%

Data Effective Date: 2020-10-18