



Shared Services
Canada

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FEB 18 2019

The Honourable Kevin Sorenson, P.C., M.P.
Chair
Standing Committee on Public Accounts
House of Commons
Ottawa, Ontario K1A 0A6

Dear Mr. Sorenson:

Following your letter dated January 30, 2019, I am pleased to provide a status update on the measures Shared Services Canada (SSC) has undertaken with respect to Budget 2018. This letter is a follow up to the letter that was sent to you this past summer regarding the Government's Response to *Report 4, Information Technology Shared Services, of the Fall 2015 Reports of the Auditor General of Canada*, which was tabled in June 2016 by the Standing Committee on Public Accounts.

To date, the Department has been successful in obtaining approval of approximately \$1.1 billion in additional appropriations for initiatives related to following Budget 2018 themes:

Sustaining operations in the short term

In order to sustain operations while transitioning to the digital vision announced in Budget 2018, SSC will work to refresh and maintain the information technology (IT) infrastructure until it can be replaced, and will address foundational service integrity gaps to minimize service delivery impacts and interruptions.

Tools to support the management and security of IT infrastructure

These initiatives will help to position SSC and departments for digital transformation and modernization, while ensuring the security of IT infrastructure and service continuity.

Modernizing the hosting of government applications and data

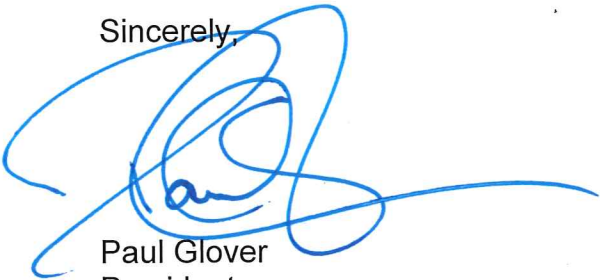
These initiatives will support SSC in transforming and modernizing IT services to enable the Government of Canada to implement its digital vision, through the enterprise modernization projects that are aligned to priorities set out in the *Government of Canada Strategic Plan for Information Management and Information Technology 2017 to 2021*.

Consistent with the Government of Canada's cloud-first approach—which aims to leverage the scalability and agility of cloud computing—activities are directed at enabling the cloud across the government and modernizing the IT infrastructure where cloud is not yet sustainable or a viable solution. These activities are focused on transitioning to the new digital era and transforming and modernizing service delivery to be user-centric and agile. The transition will improve service delivery to Canadians by providing modern, reliable, secure, timely and cost effective IT infrastructure services.

Finally, work is under way to access remaining funding to execute planned initiatives related to Budget 2018.

I trust this update is helpful to the Committee. Should you require additional information, please do not hesitate to contact us.

Sincerely,

A handwritten signature in blue ink, consisting of a large, stylized 'P' followed by a smaller 'G' and a long horizontal flourish extending to the right.

Paul Glover
President

C.c. Ms. Angela Crandall, Clerk of the Standing Committee on Public Accounts