

**OAG Audit of ArriveCan
PSPC Management Action Plan (MAP)
(January 2024)**

Number	Recommendation	Response / Action Plan	Timeline for Implementation
1	<p>Recommendation 73.</p> <p>Public Services and Procurement Canada and the Canada Border Services Agency should ensure that tasks and deliverables are clearly defined in contracts and its related task authorizations.</p>	<p>PSPC accepts this recommendation, and has already taken action:</p> <p>PSPC has provided direction, in a December 4, 2023 communiqué, to procurement staff to ensure that TAs include clear tasks and deliverables, in addition to identifying the specific project(s) or initiative(s) that are included in the scope of contracts.</p> <p>Additionally, PSPC sent a directive to its client departments, via their senior designated official for procurement, indicating this change was immediately being brought into effect for professional services contracts, as of November 28, 2023.</p> <p>PSPC will also update the Guide to Preparing and Administering Task Authorizations as well as the Record of Agreement template for clients.</p> <hr style="border: 1px solid blue; width: 20%; margin-left: 0;"/>	<p>Communiqué to procurement officers: December 4th, 2023. <i>(completed)</i></p> <p>Guidance document update: April 2024</p>