PSPC MANAGEMENT ACTION PLAN
Response to the Recommendations from the Audit of Cybersecurity of Personal Information in the Cloud
(Auditor General of Canada, Fall 2022)

Report Ref. No.	OAG Recommendation	Departmental Response	Description of Final Expected Outcome/Result	Expected Final Completion Date	Key Interim Milestones (Description/Dates)	Responsible Organization/ Point of Contact (Name, Position, Tel #)	*Indicator of Achievement* (For Committee Use Only)
Para. 72	Public Services and Procurement Canada and Shared Services Canada should include environmental criteria when procuring cloud services to support sustainability in procurement practices and contribute to achieving Canada's net-zero goal.	**Agreed.** Public Services and Procurement Canada and Shared Services Canada agree that environmental criteria should be included in the procurement of cloud services. The Shared Services Canada Cloud Framework Agreement currently does not in itself include sustainability requirements; it does provide the ability to include such requirements in future solicitations. Shared Services Canada has developed rated environmental criteria, which it plans on including in upcoming competitive solicitations under the Government of Canada Cloud Framework Agreement beginning in fall 2022, which includes greening requirements related to greenhouse gas reduction targets. In addition, Shared Services Canada has confirmed that at this time 7 of the 8 Government of Canada Cloud Framework Agreement vendors have equal or enhanced targets compared with Canada's net-zero commitments. The Public Services and Procurement Canada software as a service supply arrangement does not evaluate	Environmental criteria will be included in PSPC and SSC strategies and incorporated into cloud contract templates being developed for the procurement of cloud services across the Government of Canada.	March 31, 2023	**Key interim milestone A:** Refresh the PSPC Software-as-a-Service Supply Arrangement (SA) with modifications that address Government of Canada priorities related to net-zero greenhouse gas emissions (GHGs), as follows: - Update the environmental information collected. - Provide the ability for clients to include environmental criteria in bid solicitations issued against the SA. - Incorporate 'Resulting Contract Clauses' related to GHG reduction targets. Completion Date: **March 31, 2023** **Key interim milestone B:** In collaboration with SSC, develop and release to procurement officers a standard template for cloud contracts which includes sustainability terms for cloud providers. Completion Date: **March 31, 2023**	Michael Mills Assistant Deputy Minister, Procurement Branch 613-769-3738 Mollie Royds Associate Assistant Deputy Minister, Procurement Branch 343-551-5731	

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		environmental criteria; however, it does collect this information from suppliers in order to assist clients in evaluating the solutions available through the supply agreement. Public Services and Procurement Canada plans to update the environmental information collected in its software as a service supply agreement and plans to refresh the agreement in order to address Government of Canada priorities related to net-zero greenhouse gas emissions. The supply agreement will provide the ability for clients to include environmental criteria in bid solicitations issued against the agreement, and Public Services and Procurement Canada plans to develop resulting contract clauses regarding greenhouse gas emissions related to greenhouse gas reduction targets.

Shared Services Canada and Public Services and Procurement Canada have also been working together to further align the approach to cloud procurement. As part of this exercise, a standard template for cloud contracts is being developed, which is anticipated to be released by the end of the 2022–23 fiscal year. This will include standard sustainability terms for cloud providers. | | | | | |