

PUBLIC HEALTH AGENCY OF CANADA (PHAC) MANAGEMENT RESPONSE AND ACTION PLAN (MRAP)

In response to the recommendations of the Report on Securing Personal Protective Equipment and Medical Devices
of the Auditor General of Canada to the Parliament of Canada

| Report Ref. No. | OAG Recommendation | Departmental Response | Description of Final Expected Outcome/Result | Expected Final Completion Date | Key Interim Milestones (Description/Dates) | Responsible Organization/ Point of Contact (Name, Position, Tel #) | Indicator of Achievement (For Committee Use Only) |
|-----------------|--|---|---|---|--|--|--|
| 10.38 | The Public Health Agency of Canada should develop and implement a comprehensive National Emergency Strategic Stockpile management plan with clear timelines that responds to relevant federal stockpile recommendations made in previous internal audits and lessons learned from the COVID-19 pandemic. | <p>Agreed. The experience of COVID-19 has provided a lived experience of a global pandemic, the nature of which Canada has not seen in over 100 years. Recognizing that existing policies, practices and resources were leveraged to guide the current response, lessons learned from the COVID-19 pandemic will inform how the National Emergency Strategic Stockpile is managed going forward.</p> <p>The Public Health Agency of Canada is currently working on a comprehensive National Emergency Strategic Stockpile management plan with associated performance measures and targets to support responses to future public health emergencies. This plan will focus on key areas such as:</p> <ul style="list-style-type: none"> - optimizing life cycle material management; - enhancing infrastructure and systems; and - working closely with provinces and territories and other key partners to define Canada's asset requirements in preparation for future emergencies; and, - clarify FPT roles and responsibilities. <p>PHAC will continue to identify and implement incremental improvements during its ongoing efforts to respond to COVID-19. PHAC is expecting to complete a comprehensive National Emergency Strategic Stockpile management plan with clear timelines for implementation within 1 year of end of the COVID-19 pandemic.</p> | Comprehensive National Emergency Strategic Stockpile management plan established with clear timelines for implementation. | <p>One year after the end of the COVID-19 pandemic.</p> <p>Actions and success in meeting timelines are dependent on collaboration with, and commitment from, provincial and territorial partners. Actions and timelines will be adjusted as required.</p> <p>Implementation is also dependent on obtaining additional authorities.</p> | <p>Develop a high-level materiel management plan for the National Emergency Strategic Stockpile assets. (estimated completion: December 2021)</p> <p>Define the preliminary business requirements for a warehouse management system (estimated completion: September 2021)</p> <p>Develop consultation plan (estimation completion: three months after end of pandemic).</p> <p>In consultation with key federal and external to Government of Canada health and emergency management stakeholders:</p> <ul style="list-style-type: none"> • Define key lessons learned with respect to readiness for, and response to, the COVID-19 pandemic related to required health assets and priority actions; • Define an evidence-based approach to collaboratively determine and prioritize Canada's asset requirements in preparation for future emergencies across all product categories; • Confirm FPT roles and responsibilities, including role and financial accountabilities of the NESS; • Identify additional authorities needed; and • Develop proposed governance model leveraging existing structures where appropriate. | <p>Cindy Evans, A/VP, Emergency Management, PHAC</p> <p>phac.emergencymanagement-gestiondesurgences.aspc@canada.ca</p> | |

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| | | | | | <p>Develop and consult draft framework for NESS management plan, which takes into account previous audit recommendations (estimated completion: 10 months after the end of the pandemic).</p> <p>Finalize comprehensive NESS management plan with a costed implementation plan with clear timelines, which will include input informed by consultations with stakeholders (estimated completion: one year after the end of the pandemic).</p> | | |
| 10.51 | The Public Health Agency of Canada should enforce the terms and conditions in its contracts with third-party warehousing and logistics service providers - including the long-term contract signed in September 2020 - for the provision of timely, accurate and complete data to help control personal protective equipment and medical devices. | Agreed. Since the long-term contracts were established, PHAC continues to work closely with its third-party warehousing and logistics service providers for the provision of timely, accurate and complete data to help control personal protective equipment and medical devices and, if required, will take appropriate actions to enforce the terms and conditions in its contracts. | Agency contract management protocol and governance structure is formally documented and enforced. | August 2021 | <p>Agency contract management protocol and governance is documented (August 2021).</p> <p>The Agency will continue to include this type of provision in future contracts of this nature.</p> | <p>Cindy Evans, A/VP, Emergency Management, PHAC</p> <p>phac.emergencymanagement-gestiondesurgences.aspc@canada.ca</p> | |