

EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA DETAILED ACTION PLAN
to the recommendations of the Office of the Auditor General Performance Audit on COVID-19 - Canada Emergency Response Benefit.

Report Ref. No.	OAG Recommendation	Management Response	Description of Final Expected Outcome/Result	Expected Final Completion Date	Key Interim Milestones (Description/Dates)	Responsible Organization/ Point of Contact (Name, Position, Tel #)	Indicator of Achievement <i>(For PACP Committee Use Only)</i>
		<p><i>The departmental Management Response (MR) will be included in the OAG’s audit report that is tabled to Parliament and posted on the OAG’s website.</i></p> <p><i>The response must clearly indicate, in no more than 200 words, whether the entity agrees or disagrees with the recommendation.</i></p> <p><i>If entity agrees, the response should describe specific actions it intends to take and their timing</i></p> <p><i>If entity disagrees, the response should state the reasons.</i></p>	<p><i>The action plan will be provided to the Public Accounts Committee (PACP) within six months of the audit being tabled, or when feasible, prior to the hearing, should the organization be invited to appear before PACP to discuss the findings of an audit.</i></p> <p><i>The detailed action plan will be published on the PACP’s website.</i></p>				
<p>Para 6.64</p>	<p>Employment and Social Development Canada (ESDC) and the Canada Revenue Agency should finalize and implement their plans for the Canada Emergency Response Benefit post-payment verification work.</p>	<p>ESDC agrees with this recommendation.</p> <p>Throughout the pandemic, the Department engaged in robust and proactive planning for post-payment integrity action on EI-ERB claims. Following confirmation of funding in the 2020 Fall Economic Statement, the Department developed a comprehensive four-year operational plan for post-payment integrity activities and has begun execution of cases of serious fraud.</p> <p>Integrity activities are underway and will continue as per the four-year operational plan. The plan will be refined on a regular basis as the Department gains experience and knowledge from its investigations and ensure that it remains responsive to the continued pandemic context, while maintaining alignment with CRA.</p>	<p>A detailed four-year plan has been finalized and is being implemented as an extension of the plan implemented in 2020-2021.</p>	<p>December 31, 2020</p> <p>March 31, 2021</p>	<ul style="list-style-type: none"> Completed - Develop a detailed operational plan for the identification and recovery of EI-ERB erroneous payments and overpayments over the upcoming four years. Working in collaboration with the Canada Revenue Agency (CRA), adjust any elements of the four-year plan to ensure alignment of integrity activities. 	<p>LEAD: ISB ADM, Elise Boisjoly</p> <p>CO-LEADS: Regions</p>	
<p>Para 6.65</p>	<p>ESDC and the Canada Revenue Agency should conduct a formal assessment of the delivery of the Canada Emergency Response Benefit in order to apply the findings to the</p>	<p>ESDC agrees with this recommendation.</p> <p>The Canada Emergency Response Benefit (CERB) was implemented to protect Canadians and the economy from the impacts of the global COVID-19 pandemic, but the lessons learned could have broader</p>	<p>A report summarising the findings of the assessment. The report will subsequently be shared with relevant internal and external stakeholders.</p>	<p>The assessment will be initiated in summer 2021.</p>	<ul style="list-style-type: none"> Engagement with key stakeholders Finalize the assessment for the delivery of the CERB Share the report with relevant internal and external stakeholders 	<p>Elisha Ram Associate Assistant Deputy Minister, Skills and Employment Branch</p> <p>Cliff Groen Senior Assistant Deputy Minister, Benefits and</p>	

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	design and delivery of future government emergency response and recovery benefits.	<p>application to future benefit program design and delivery.</p> <p>ESDC agrees that a formal assessment of the delivery of the CERB will inform the design and development of future emergency response benefits.</p>				Integrated Services Branch	