

EMPLOYMENT AND SOCIAL DEVELOPMENT CANADA DETAILED ACTION PLAN
to the recommendations of the Office of the Auditor General Performance **Audit on the Procurement of Complex IT Solutions for Federal Government**

Report Ref. No.	OAG Recommendation	Management Response	Description of Final Expected Outcome/ Result	Expected Final Completion Date	Key Interim Milestones (Description/Dates)	Responsible Organization / Point of Contact	<i>Indicator of Achievement</i> (For PACP Committee Use Only)
1.53	The Treasury Board of Canada Secretariat, Employment and Social Development Canada (ESDC), and Shared Services Canada should ensure that governance mechanisms are in place to engage senior representatives of concerned departments and agencies for each of the complex IT procurements we audited. This will be particularly important to support agile procurements of complex IT initiatives and their successful achievement of business outcomes	<p>ESDC agrees with this recommendation.</p> <p>At the time of the audit, the governance structure was in development in parallel with the remainder of the Benefits Delivery Modernization (BDM) programme, but not yet finalized. As of February 2021, there is now a finalized and approved governance structure.</p> <p>The program has an effective stakeholder engagement mechanism with documented and communicated roles and responsibilities. The governance functions is undergoing a refresh in preparation for Tranche 1. The revised structure adopts a holistic approach that integrates stakeholders through decision-making bodies, decision-making individuals, and bodies with advisory and assurance roles. Together, the participation of stakeholders across multiple forums ensures that the initiatives have the support they need to move forward and that business outcomes are met.</p>	Refreshed governance structure	Completed February 28, 2021	<p>Obtain Sponsoring Group and approval of governance structure, roles, and Terms of Reference BF: January 31, 2021</p> <p>Endorse the BDM governance structure through all BDM committees and adopt respective Terms of Reference BF: February 28, 2021</p>	ESDC BDM, Executive Work Stream Lead.	