

30<sup>th</sup> October 2020

**Additional remarks - Written Submission to the Standing Committee on Citizenship and Immigration on the Impact of COVID- 19 on the Immigration system.**

Discussion Areas	Highlights
<b>Independent Survey done by a sample of the affected IRCC clients. (Further analysis)</b>	<p>As referenced in my previous submission, a total of 797 affected individuals carried out a survey to monitor IRCC’s response to CoPR extension. Please find below further analysis of the survey.</p> <ul style="list-style-type: none"><li>▪ Out of these 797 affected IRCC clients, 770 clients which represents <b>97.16%</b> had raised the Ready-to-Travel (RTT) webform while 27 clients which represents <b>2.84%</b> were yet to raise the RTT webform.</li> <li>▪ Of the 770 clients who had raised the RTT web form, only 12 which represents <b>1.55%</b> had received the travel authorization while a total of 758 clients representing <b>98.44%</b> were still waiting on IRCC to issue same letter. This shows a CoPR extension success rate of <b>1.55%</b>. See appendix <b>3 - Result of Survey – Further analysis</b></li> <li>▪ Further analysis shows the months these RTT web forms were initially raised to notify IRCC of the clients’ readiness to travel. Most RTT web forms were raised between June – August 2020</li> <li>▪ Whilst the result of this survey represents a sample of the affected IRCC clients, the result is intended to be extrapolated into the entire population of exempt CoPR holders with expired CoPRs/PRVs for better analysis.</li></ul>

Discussion Areas	Highlights
	<ul style="list-style-type: none"> <li>▪ Lastly, IRCC should provide the number of clients who are exempt but with expired CoPRs/PRVs, number of clients who have raised the RTT web form, number of those who have received the authorization letter and number of clients who are yet to be issued the letter. This gives a better view of the CoPR extension success rate.</li> </ul>
<p><b>Inconsistencies in the processing of CoPR extension</b></p>	<p>As highlighted in the previous submission, there have been some noted inconsistencies in the extension process which have also contributed to the slow extension rate.</p> <ul style="list-style-type: none"> <li>• 4-Pointer mails were sent to clients with expired CoPRs requesting the same information which had been sent earlier using the RTT webform. See appendix <b>1- 4-Pointer Mail from IRCC &amp; 2 - Acknowledgement of RTT web form</b>. This further delayed issuance of the authorization letter. As shown in appendix <b>3 - Result of Survey – Further analysis</b> a total of 167 clients received the 4-Pointer mail while only 7 which represents <b>4.19%</b> had been issued the authorization letter.</li> <li>• Additionally, some clients received a Re-medical request regardless of their CoPR expiry date. This is peculiar to clients with Sydney, Nova Scotia as their primary visa office. We strongly appeal that this request is waived (across all the visa offices) before issuing the authorization letter due to the following reasons: <ul style="list-style-type: none"> <li>i. Slot unavailability for appointments until next year as most centers are fully booked till year-end.</li> <li>ii. Increases the financial burden on most clients due to the cost of the medical examination</li> <li>iii. Exposure to health risk factors (COVID-19) at this time</li> </ul> </li> </ul>

Discussion Areas	Highlights
<p><b>Recommendations and Conclusion</b></p>	<p>Honorable MPs, on behalf of the affected IRCC clients across the globe, please permit me to humbly reiterate the highlighted appeal:</p> <ul style="list-style-type: none"> <li>▪ <i>To prevail on IRCC to close-out all expired COPR cases in the year 2020 and not carried forward to 2021 as all expired COPR holders are still hopeful to arrive in Canada this year, our lives have since been on a stand-still. We are highly skilled economic migrants and we bring skills that will be valuable in driving economic growth through the pandemic and beyond.</i></li> </ul> <p>We are not oblivious of the disruptions and uncertainties caused by COVID-19, however, this becomes necessary as IRCC and the visa offices would be proceeding on the year-end holidays thereby leaving the affected clients in further limbo.</p> <p>We appreciate your understanding.</p> <p>Thank you, David Ojo</p> <p>Witness</p>

## APPENDIX

### 1- 4-Pointer Mail from IRCC

----- Forwarded message -----

From: IN-RROC / CORR-RI (IRCC) <[IRCC.IN-RROC-CORR-RI.IRCC@ci.gc.ca](mailto:IRCC.IN-RROC-CORR-RI.IRCC@ci.gc.ca)>  
Date: Fri, Oct 2, 2020 at 5:15 PM  
Subject: IRCC- Document request/Demande de documents - IMM56881017EF  
To: [adedipe@adefisayo@gmail.com](mailto:adedipe@adefisayo@gmail.com) <[adedipe@adefisayo@gmail.com](mailto:adedipe@adefisayo@gmail.com)>

La version française suit.

**\*\*\* IMPORTANT NOTE- DO NOT CHANGE THE SUBJECT LINE OF THIS EMAIL. \*\*\***

ADEDIPE, ADEFISAYO ADETOLA

Application number:

UCI:

IRCC is contacting you regarding your expired Confirmation of Permanent Residence (CoPR) and Permanent Resident Visa (PRV) (unless you have an eTA) and those of your accompanying dependent family members. Do not attempt to travel without written authorisation.

We are currently reviewing your application as you are a holder of a CoPR and PRV issued on or before March 18, 2020. In order for us to assess your case, we require additional information for you and any accompanying family members included on your application.

Please reply to this email by providing the information/documents requested.

Answer the following questions.

1. Are you and any accompanying family members ready to travel to Canada within the next 60 days, to settle and become a permanent resident?

2. Is there any reason preventing you or your accompanying family members from departing your current location to travel to Canada within the next 60 days?

3. Are you able to book a flight to Canada from your current location for yourself and your accompanying family members?

4. Do you have a proposed and feasible travel plan with a single transit point to Canada? (If yes, attach proof such as plane tickets.) If not, are you willing to book and confirm such travel plans as soon as approved?

Attach documents/information to demonstrate the following:

- Proof of your plan to settle and remain in Canada such as;
  - o address where you will stay,
  - o lease agreement,
  - o home ownership document,
  - o employment plans in Canada (location of work, letter from employer), and
  - o any other relevant information to demonstrate arrangements for your arrival.
- Proof of an acceptable plan to quarantine for 14 days in Canada, including;
  - o proof of funds (bank or credit card statements), and
  - o plan to show how you will obtain groceries, access medical care and other essential services.

Important Notes:

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- While in quarantine, you and your accompanying family members will not be able to leave your place of quarantine for any reason. This is mandatory even if you have no COVID-19 symptoms.
- Canadian authorities do not provide you a place to quarantine when you arrive. You must make your own arrangements in advance.

## 2 - Acknowledgement of RTT web form

----- Forwarded message -----

From: **CE CSC Do Not Reply / Ne Pas Repondre CSC EC (IRCC)** <[IRCC.CECSCToNotReply.NePasRepondreCSC@ic.gc.ca](mailto:IRCC.CECSCToNotReply.NePasRepondreCSC@ic.gc.ca)>

Date: **Wednesday, July 29, 2020**

Subject: Immigration, Refugees and Citizenship Canada // Immigration, Réfugiés et Citoyenneté Canada

To: **"[adefisayo.adedipe@gmail.com](mailto:adefisayo.adedipe@gmail.com)"** <[adefisayo.adedipe@gmail.com](mailto:adefisayo.adedipe@gmail.com)>

Good day Adefisayo Adetola Adedipe,

Thank you for contacting Immigration, Refugees and Citizenship Canada (IRCC).

We are pleased to confirm the reception of the following documents:

- Lufthansa Open ticket.pdf
- Merged Adedipe's Ready to travel Info\_compressed.pdf

We have forwarded them along with the information you provided to the responsible office for their consideration.

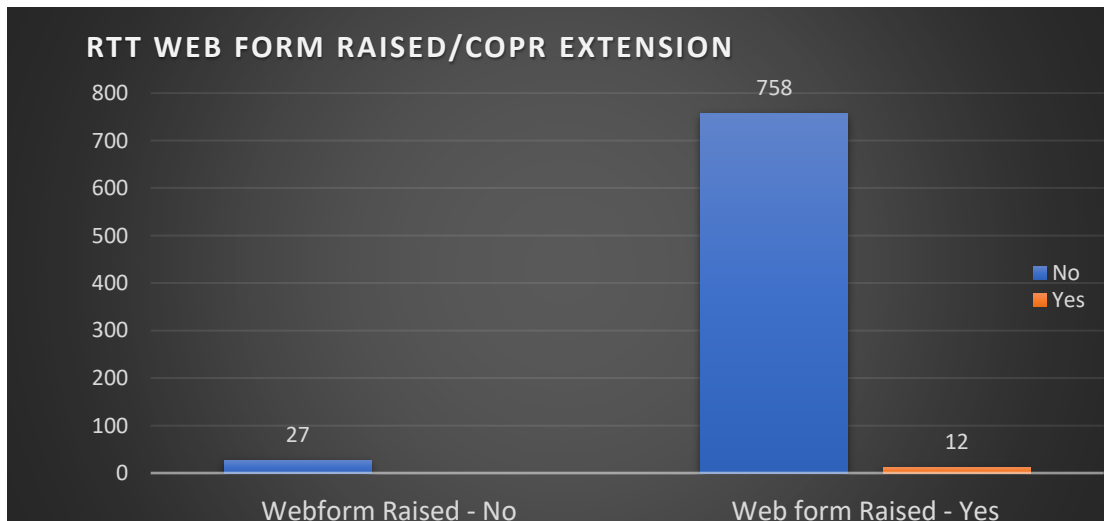
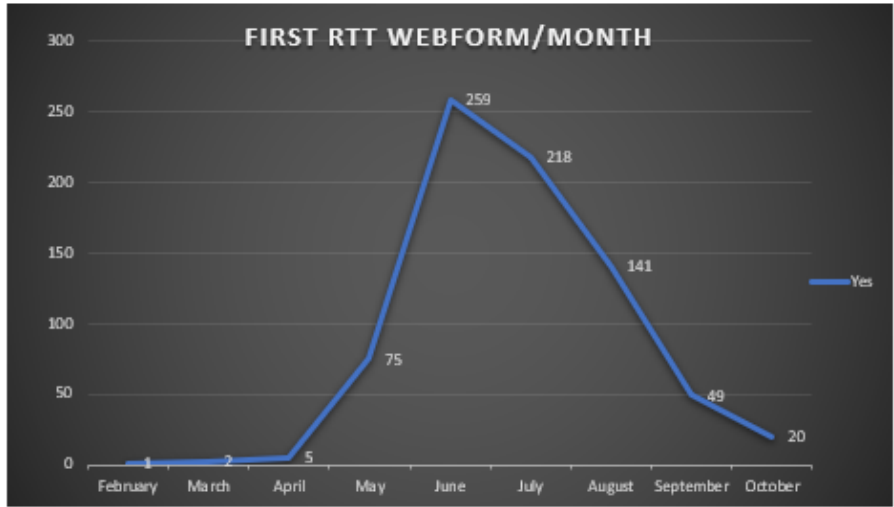
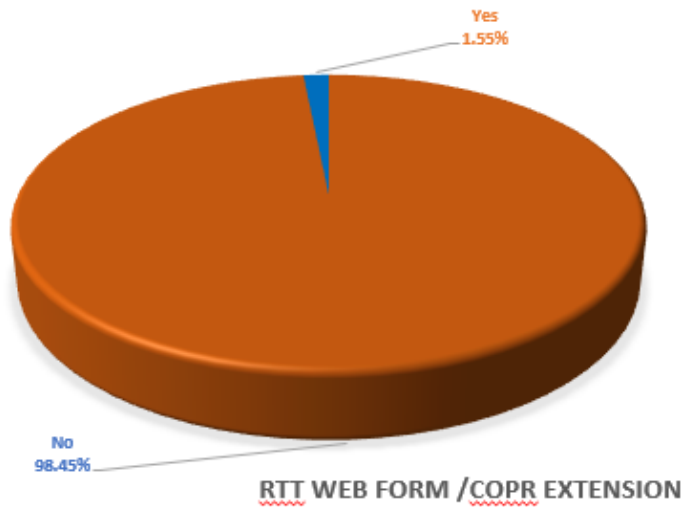
Since your file is located at the Canadian visa office in Accra, Ghana, we invite you to also contact them in order to:

- Report important changes,
- Provide documents,
- Add a representative or designated individual on file,
- Obtain information regarding the status of your application, or
- Enquire on an outcome to a request.

You will find the complete list of visa offices on our [website](#).

Once you have selected the office you wish to contact, you will be presented with the different ways you may contact them.

3 - Result of Survey – Further analysis



Source: Independent Survey done by a sample of the affected IRCC clients