CANADA REVENUE AGENCY DETAILED ACTION PLAN

to the recommendations of the Disposing of Government Surplus Goods and Equipment of the Spring 2018 Reports of the Auditor General of Canada

Report Ref. No.	OAG Recommendation	Departmental Response	Description of Final Expected Outcome/Result	Expected Final Completion Date	Key Interim Milestones (Description/Dates)	Responsible Organization/ Point of Contact (Name, Position, Tel #)	Indicator of Achievement (For Committee Use Only)
41	The Canada Revenue Agency, Public Services and Procurement Canada, the Royal Canadian Mounter Police, and Shared Services Canada should review internal processes to facilitate the donation of surplus assets.	The CRA agrees to review its internal processes to facilitate the donation of surplus assets. The CRA will complete its review by September 2019. However, a broader, integrated horizontal approach across government would facilitate an efficient, fair, and transparent donation process for both the donor departments and the receiving organizations.	A simplified process that will facilitate and encourage the donation of surplus assets.	September 2019	Review CRA policies and procedures for opportunities to improve current processes to allow for an increase in the use of donations as a disposal method and update as applicable by September 2019. Research other government departments and third party suppliers for viable donation opportunities by February 2019. Explore opportunities to extend the scope of donations to the Community Volunteer Income Tax Program by April 2019. Develop tools to aid users in the donation process by September 2019. Begin promotion of tools, processes and procedures developed by September 2019.	CRA Roger Houde, Director General 613-947-3262	