

# CANADIAN RADIO-TELEVISION AND TELECOMMUNICATIONS COMMISSION (CRTC) DETAILED ACTION PLAN

to the recommendations of the Connectivity in Rural and Remote Areas of the Fall 2018 Reports of the Auditor General of Canada

Report Ref. No.	OAG Recommendation	Departmental Response	Description of Final Expected Outcome/Result	Expected Final Completion Date	Key Interim Milestones (Description/Dates)	Responsible Organization/ Point of Contact (Name, Position, Tel #)	<i>Indicator of Achievement</i>  (For Committee Use Only)
1.	Innovation, Science and Economic Development Canada, in collaboration with the Canadian Radio-television and Telecommunications Commission, should make a detailed connectivity map publicly available and update it regularly while respecting the confidentiality of service providers' data.	<p><b>The Department's response.</b> Agreed.</p> <p>The maps of Innovation, Science and Economic Development Canada and the Canadian Radio-television and Telecommunications Commission are as detailed as can be published at this time while respecting the commercially sensitive nature of Internet service providers' network information. The Department and the Commission continue to work with Internet service providers to refine the published maps. Over the last three years, the Department has made great efforts to advance connectivity mapping and data sharing. The improved National Broadband Internet Service Availability Map is one such example. The release of demographic data on the Government of Canada's Open Data Portal is a second. More releases are planned later in the 2018–19 fiscal year, including community-level backbone connectivity status.</p> <p>The Department will continue to collaborate with the Commission on the ongoing collection and maintenance of up-to-date connectivity information. In consultation with industry, the Department will continue to evaluate what further refinements are possible while respecting the commercially sensitive nature of information being used in the maps.</p> <p><b>The Commission's response.</b> Agreed.</p> <p>The Canadian Radio-television and Telecommunications Commission will continue to collaborate fully with</p>	<p>The CRTC publishes broadband infrastructure data in sufficient detail for Canadians to be informed about the state of connectivity in Canada and for Broadband Fund applicants to have adequate information about unserved or underserved areas. In parallel, the CRTC appropriately protects confidential business information.</p> <p>As part of its ongoing industry monitoring activities, the CRTC will continue to collect and publish data pertaining to broadband availability in Canada, including provincial breakdowns and emerging delivery methods (such as Fibre to the home).</p>	On going	<p>On November 23<sup>rd</sup>, 2018 the CRTC published maps showing:</p> <ul style="list-style-type: none"> <li>• Inhabited areas where no households have access to 50/10;</li> <li>• Small population centers (less than 30,000), located at least 2 KM away from a major transport facility;</li> <li>• Inhabited areas or major roads without LTE mobile service;</li> <li>• A list of satellite dependent communities.</li> </ul> <p>An updated map will be published with the CRTC's first call for applications in 2019, and with all future calls for applications.</p>	<p>Scott Shortliffe, Chief Consumer Officer and Executive Director</p> <p><a href="mailto:Scott.shortliffe@crtc.gc.ca">Scott.shortliffe@crtc.gc.ca</a></p> <p>819-997-4534</p>	

		Innovation, Science and Economic Development Canada, to the extent permitted by the confidentiality provisions of the <i>Telecommunications Act</i> , in order for the publication of data on broadband service availability in Canada to be done using the highest possible detail level.					
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