

HEALTH CANADA DETAILED ACTION PLAN

to the recommendations of the Audit on Managing the Risk of Fraud of the Spring 2017 Reports of the Auditor General of Canada

Report Ref. No.	OAG Recommendation	Departmental Response	Description of Final Expected Outcome/Result	Expected Final Completion Date	Key Interim Milestones (Description/Dates)	Responsible Organization/ Point of Contact (Name, Position, Tel #)	<i>Indicator of Achievement</i> (For Committee Use Only)
1.30	Health Canada and Public Services and Procurement Canada should conduct a fraud risk assessment that considers all areas of their organizations and follows best practices.	Health Canada agrees with the need to conduct a comprehensive fraud risk assessment that considers all areas of their organizations and follows best practices. Health Canada is currently conducting a comprehensive fraud risk assessment.	A formal report on fraud risk assessment that identifies fraud risks, assesses existing controls and recommends additional controls if appropriate. The report will be used to assist the department in effectively managing the risk of fraud.	June 29, 2018	<ul style="list-style-type: none"> • Field work – Fall 2017 • Draft report – Winter 2017/2018 • Final Report – Summer 2018 	Shelley Borys, Chief Audit Executive, 613-960-1778	
1.39	The Canadian Food Inspection Agency, Global Affairs Canada, Health Canada, Indigenous and Northern Affairs Canada, and Public Services and Procurement Canada should identify operational areas at higher risk for fraud and develop targeted training for employees in these areas, and ensure that employees are taking mandatory training in a timely manner.	Health Canada agrees with the need for targeted training in high risk areas and ensuring mandatory training is taken by employees in a timely manner. Health Canada currently has specialized training for regulators that promotes values and ethics and right-doing. Health Canada will enhance specialized training for new regulators and increase communication and monitoring efforts on mandatory value and ethics training for managers.	Continued and enhanced specialized training for new regulators which promotes values and ethics and “right-doing.” Increased communication and monitoring efforts to ensure that mandatory training for managers is taken in a timely manner.	March 31, 2018	A values and ethics course completion report will be presented to senior management for their review by Fall 2017.	Luc Begin, Ombudsman and Executive Director, Ombudsman, 613-948-8259	
1.54	The Canadian Food Inspection Agency, Global Affairs Canada, Health Canada, Indigenous and Northern Affairs Canada, and Public Services and Procurement Canada should ensure that logs used to track and manage declarations of conflict of interest and the related mitigation measures have sufficient and complete information to support the timely resolution of employee declarations of conflict of interest.	Health Canada agrees with the need to ensure that logs used to track and manage declarations of conflict of interest and related mitigation measures have sufficient and complete information to support the timely resolution of employee declarations of conflict of interest. Health Canada has added new tracking elements to its conflict of interest case management system to ensure sufficient information is captured to support timely resolution of employee declarations of conflict of interest.	A case management system that tracks sufficient and complete information to support the timely resolution of employee declarations of conflict of interest.	March 31, 2017 (completed)	Additional fields have already been added in the Health Canada’s conflict of interest case management system.	Michel Nasrallah, Executive Director, Labour Relations, 613-954-2899	
1.71	The Canadian Food Inspection Agency, Global Affairs Canada, Health Canada, Indigenous and Northern Affairs Canada, and Public Services and Procurement Canada should ensure that contract files and contracting data are complete and accurate. They should also conduct data analytics and data	Health Canada currently performs risk-based data analytics as part of its procurement performance management framework, but agrees that these measures can be enhanced. Health Canada will enhance its data analytics, data mining, and other practices to improve data quality and to better detect	Enhanced data analytics and data mining practice with specific considerations for data quality and detection of potential contract splitting, abuse of amendments and inappropriate sole-source contracting.	March 31, 2018	Enhanced data analytics and data mining practice will be documented by January 31, 2018.	Todd Mitton, Director General, Financial Operations Directorate, 613-957-7762	

	mining to evaluate controls and identify signs of potential contract splitting, inappropriate contract amendments, and inappropriate sole-source contracting on a risk basis.	potential contract splitting, abuse of amendments, and inappropriate sole-source contracting.					
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